Company Background

Terex is a world leader in the manufacture of heavy duty equipment for use across a multitude of industries - These include construction, infrastructure, manufacturing, transportation, energy and many more.

Moving towards VisualFactory

The Terex Equipment team began using VisualFactory in 2012 and the benefits of utilising VisualFactory were “instant”, as Manufacturing Engineer Garry Moore Explains:

“We decided that we wanted to move with the times in our factory and employ a paperless system for our work instructions. We were looking for a package with scope to integrate more aspects of our business on the one system.”

“VisualFactory ticked all of these boxes and more.”

Prior to using VisualFactory they relied heavily on the use of Microsoft Office products to produce their work instructions.

“This proved time consuming when trying to keep on top of all the engineering changes that occur in our environment,” Garry said.

“We continuously improve the product here at Terex and we felt that to do this efficiently, the only way forward was a PC-based system to save on time, money and environmental issues.”

How easy was the introduction of VisualFactory?

“Introducing VisualFactory was a pleasantly easy experience,” Garry says.

“The level of assistance from the guys at NoMuda was outstanding and the continuing support offered is second to none. We have been using the software here for about two years and we are continuing to learn more about the system and employ more modules to further the benefits we are feeling.

“Since VisualFactory has been installed here we have developed more in depth work instructions and have been able to implement changes on the spot and ensure our work instructions are always up-to-date so that we eradicate errors caused through old work instructions.”

In summary

“I would recommend other manufacturers to seriously consider using VisualFactory. The ease on the workload of the process engineers is very notable, allowing for other responsibilities to be given more time.

“The team at NoMuda are always available and exceptionally helpful, listening to any changes or additions you would like in future updates.

“Training given at the implementation stage is outstanding and the scope for more onsite training is endless. Furthermore the possibilities are endless with the constant development of new modules. It truly could be the one stop shop for all your lean manufacturing needs.”